

Draft Media Release

**Kotak Mahindra Bank Strengthens Digital Security; Transitions Official Domain to
kotak.bank.in**

Mumbai, November 04, 2025: Kotak Mahindra Bank Limited (“KMBL”/“Kotak”) today announced the transition of its official digital domain from **www.kotak.com** to **www.kotak.bank.in**, effective **October 31, 2025**.

This strategic move is in line with the Reserve Bank of India’s directive (RBI Circular No. RBI/2025-26/28 dated April 22, 2025) aimed at enhancing cybersecurity and ensuring a secure, trusted digital ecosystem across the Indian banking sector.

This change reflects the unwavering commitment to providing a secure, reliable, and future-ready digital banking experience. The transition will be completely seamless — visitors to **www.kotak.com** will be automatically redirected to **www.kotak.bank.in**, ensuring uninterrupted access to digital banking services.

As part of this transition:

- Customers will start receiving emails from **@kotakalert.bank.in**, along with existing domains **@kotak.com**, **@kotak.in**, and **@kotak.bank.in** during the transition period
- All banking services will remain fully functional and uninterrupted, ensuring a smooth experience

Kotak encourages all customers and stakeholders to take note of the new domain **www.kotak.bank.in**, and be assured that this shift reflects the Bank’s approach towards enhancing the security and authenticity of its digital banking experience.

Together, let’s lead this transformation.

About Kotak Mahindra Bank Limited

Established in 1985, Kotak Mahindra Group is one of India's leading financial services conglomerates. In February 2003, Kotak Mahindra Finance Ltd. (KMFL), the Group's flagship company, received banking license from the Reserve Bank of India (RBI), becoming the first non-banking finance company in India to convert into a bank - Kotak Mahindra Bank Limited. The Bank has four Strategic Business Units – Consumer Banking, Corporate Banking, Commercial Banking, and Treasury, which cater to retail and corporate customers across urban and rural India. The premise of Kotak Mahindra Group’s business model is concentrated India, diversified financial services. The bold vision that underscores the Group’s growth is an inclusive one, with a host of products and services designed to address the needs of the unbanked and insufficiently banked. As on 30th June 2025, Kotak Mahindra Bank Ltd has a national footprint of 2,154 branches and 2,927 ATMs (incl. cash recyclers), and branches in GIFT City and DIFC (Dubai). For more information, please visit the company’s website at <https://www.kotak.bank.in/>

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